



### III.N – Crowd Control TEST

#### Section 1 – True/False Questions

Please read each statement, and then write “True (T)” or “False (F)” to indicate whether you believe the statement is true or not true.

- \_\_\_\_\_ 1. A crowd can best be described as a group of people whose current motive is participation in some event which is normally violent in nature.
- \_\_\_\_\_ 2. A mob that begins to act violently is a riot.
- \_\_\_\_\_ 3. There are two types of civil disorder: spontaneous and planned.
- \_\_\_\_\_ 4. The Taft-Hartley Act, also called the Labor Management Relations Act, identified unfair labor practices which should be engaged in by unions.
- \_\_\_\_\_ 5. Security personnel are required to advise a suspect of their constitutional rights before questioning.
- \_\_\_\_\_ 6. Employees in the workplace may be afforded some basic rights to privacy which are considered reasonable: desks, lockers and vehicles.
- \_\_\_\_\_ 7. Due to the serious impact of strikes on the public, courts have ruled that strikes are to be regulated by law.
- \_\_\_\_\_ 8. An employer may lawfully discharge employees for planning a strike.
- \_\_\_\_\_ 9. Security personnel must demonstrate great discipline and restraint during a strike.
- \_\_\_\_\_ 10. Civil disorder usually occurs during inclement weather



## Section 2 – Multiple Choice Questions

Please read each statement or question and select the answer that most accurately answers or completes the question.

- \_\_\_\_\_ 1. It is important for a security officer to know which of the following regarding a crowd?
- a. Why the crowd is gathered?
  - b. Are the people in the crowd carrying signs or banners?
  - c. What are the physical surroundings of the area where the crowd is gathered
  - d. Both a and c
- \_\_\_\_\_ 2. Which of the following does not have a high potential for civil disorder?
- a. Parades and marches
  - b. Political gatherings
  - c. Graduation ceremonies and retirement parties
  - d. Athletic events
- \_\_\_\_\_ 3. Certain psychological factors can affect crowd behavior. Which of the below does not belong?
- a. Crowds never taken on a life of their own.
  - b. A person may believe that by being part of a crowd they can behave improperly and not worry about being punished or apprehended.
  - c. Individuals may feel free to release their aggressions and frustrations as part of a crowd
  - d. Many people feel that they are protected by a crowd



- \_\_\_\_\_ 4. Which one of the following actions should not be taken in quelling a riot?
- a. Attempt to break up the crowd into smaller units
  - b. Security personnel should resist the temptation to randomly arrest and/or detain certain onlookers
  - c. Remove crowd leaders in a peaceful manner if possible
  - d. Use a public address system to instruct the crowd to disperse
- \_\_\_\_\_ 5. Which of the following three major categories of strikes is incorrect?
- a. Unfair labor practice strikes
  - b. Illegal and unprotected strikes
  - c. Wage and hour strikes
  - d. Economic strikes
- \_\_\_\_\_ 6. In strikes, officers need not be prepared to endure which the following?
- a. If the strike is an extremely bitter one, security personnel may be targets for violence
  - b. Guard against violence from the strike breakers
  - c. Cross picket lines and endure verbal insults
  - d. Protect the facility and employees who continue to work
- \_\_\_\_\_ 7. Preplanning to minimize loss/injury in a civil disturbance should include -
- a. Discussion of what type of incident could stimulate a disturbance?
  - b. Discussion as to whether the facility can be adequately protected or shielded from damage with additional security personnel, fencing and boarding-up of windows and doors?
  - c. Decision as to when the organization will implement its Civil Disturbance Emergency Plan?
  - d. All the above



- \_\_\_\_\_ 8. Passed in 1935, the Wagner Act is also called the \_\_\_\_\_ act.
- a. National Labor Relations Act
  - b. Labor Management Relations Act
  - c. Taft-Hartley Act
  - d. Coal Fields, Railroads and Automotive Act
- \_\_\_\_\_ 9. Which of the following traits characterize a mob?
- a. Tend to destroy property and disrupt all peaceful activities in its wake.
  - b. May attempt to bait security officers into a confrontation
  - c. Possess a total respect for law and order
  - d. Both a and b
- \_\_\_\_\_ 10. During athletic events, there are two, well-defined divisions whose teams are competing with one another. What are some of the other security factors officers need to be aware of during athletic events?
- a. A violent event could potentially show up on the television news
  - b. Consumption of alcoholic beverages at sporting events can heighten inhibitions and decrease the chance of rivalry becoming violent
  - c. During an argument or fight involving players and/or fans there is a danger of crowd involvement
  - d. Both b and c
- \_\_\_\_\_ 11. Which of the following groups are known to demonstrate by participating in parades and marches?
- a. Dentists
  - b. Activists
  - c. Protagonists
  - d. Archivists



- \_\_\_\_\_ 12. Civil disorders are actions by a group of people whose motive is to gain attention for a certain belief or cause by violating the law. Which of the below are true regarding civil disorder?
- a. Often the behavior of participants in civil disorder is non-violent in nature but will require the arrest of persons involved in the disorder.
  - b. Most recently, civil disobedience has been against wars, abortion clinics and other controversial areas of our society.
  - c. During the 1960s and 1970s, civil disobedience was a common practice to gain attention to the civil rights issues and to protest the war in Viet Nam.
  - d. All the above